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MISSION

Community-oriented, personalized, and quality care.

VISION

Working collaboratively to advance the health and well-being of our community.

VALUES

Compassionate. Innovative. Resourceful. Collaborative. Leadership. Ethical.



CARING

WE WILL CONTINUE TO ADVANCE A CULTURE OF QUALITY, SAFE, AND TIMELY CARE THAT IS COMMUNITY ORIENTED AND PLACES PATIENTS AT ITS HEART.

Action Items:
Continually pursue safe & high quality care, ensure a safe workplace, further our service excellence, partner with patients, improve quality improvement efforts

Key Measures:
Improved patient experience, decreased readmission, improved staff satisfaction, trained staff, improved information sharing



EMPOWERING

WE WILL ENSURE THAT PATIENTS, FAMILIES, AND CAREGIVERS ARE SUPPORTED TO ACTIVELY PLAY A ROLE IN THEIR CARE WHILE IN HOSPITAL AND BEYOND AND THAT STAFF HAVE WHAT THEY NEED TO PROVIDE EXCEPTIONAL CARE.

Action Items:
Help patients be active in their care, share feedback, support staff, strengthen communication

Key Measures:
Enhanced patient safety, improved patient access, improved length of stay, enhanced productivity, recruited staff, engaged community



GROWING

WE WILL GROW AS AN ORGANIZATION AND ADAPT TO REFLECT THE EVOLVING NEEDS OF OUR COMMUNITY.

Action Items:
Grow our physical space, upgrade our equipment, redesign and automate processes, invest in technology, reduce waste, recruit & retain skilled staff, engage the community, continue with sound fiscal management

Key Measures:
Enhanced patient experience, enhanced patient access, improved efficiency, relationships and trust built



CONNECTING

WE WILL COLLABORATE WITH OUR COMMUNITY PARTNERS TO ENHANCE THE QUALITY OF LIFE OF OXFORD AND AREA RESIDENTS.

Action Items:
Build a more integrated health system, share more information between health partners & with community

Key Measures:
Enhanced patient experience, enhanced patient access, relationships and trust built